



Quality and Environmental Policy

RAK PORCELAIN, is committed to establish its identity and brand in the international market as one of the most elegant high quality Porcelain tableware and to promote sustainable development while doing global businesses without compromising the protection and preservation of the environment for the future generation. The organization will carry out all its business activities towards the fulfillment of customer requirement and satisfaction on the quality of products, & services and ensures safe working conditions.

VISION & MISSION

We will uphold our stature of being a responsible world class manufacturer of Porcelain tableware used by prestigious hotels, resorts and fine dining restaurants across the globe.

At RAK PORCELAIN, we set our Quality and Environmental Standards on various operations within the organization to achieve our following goals:

- Operates strongly within the controlled Environmental condition.
- Reduces the use of Energy and Water
- Fulfills the customer demand quantity through high production output and less rejection.
- Delivery commitments and high sales market.
- Provides career growth, development and skill enhancement to all employees.
- Ensures sustainable, safe and healthy working environment.

COMPLIANCE

It is the purpose of RAK PORCELAIN to operate on an accredited Quality and Environmental Management System which will serve as framework for managing its global operations to ensure safe and healthy working environment as well as to demonstrate continual compliance with the requirements of ISO 9001:2015 and ISO 14001:2015, including applicable legal and other statutory requirements it may subscribe.

CONTINUAL IMPROVEMENT

We will review our quality and environmental targets and objectives as part of our commitment and effective implementation of process including actions to address the risks and opportunities for continual improvement, which we will strengthen our relationship with our valued customers, suppliers and colleagues. We will support the global advocate on environmental protection and pollution prevention, which will be achieved by implementing efficient and economical practices of global supply chain management system.

This Quality and Environmental Policy will be communicated to everyone, including our customers & suppliers, and adequate training to every employee will be provided in order to enhance their awareness and competency.

In RAK PORCELAIN, quality of the products and protection & preservation of the Environment is a prime commitment of every employee.


Mr. ABDALLAH MASSAAD
CHIEF EXECUTIVE OFFICE
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